

Customer Success

Knowledge Sharing Helps  
Drive Growth at INTEC.

omnia



INTEC



# About INTEC Nordic.

INTEC Nordic is a fast growing Scandinavian technology and engineering consultancy.

INTEC are expert in design, installation, inspection, risk management and advanced technical analysis in electricity, plumbing, energy, industry, and fire protection.

- Global headquarters in Stockholm, Sweden
- 250+ professional consultants & employees
- 15 locations and growing

# Why Omnia?



## CHALLENGE

INTEC needed to create a seamless, integrated digital workplace platform for:

- internal communication
- document and project management
- quality processes.

## SOLUTION

In the spring of 2021, INTEC began creating a new intranet with an integrated Document Management System and Quality Management System on the Omnia platform.

The solution took six months to implement and was launched in November.

## RESULT

The Omnia-powered intranet boosts productivity and gives INTEC unlimited growth potential and better control and quality of information and processes.

It also improves internal communication and collaboration, project management, knowledge-sharing and competence utilization.

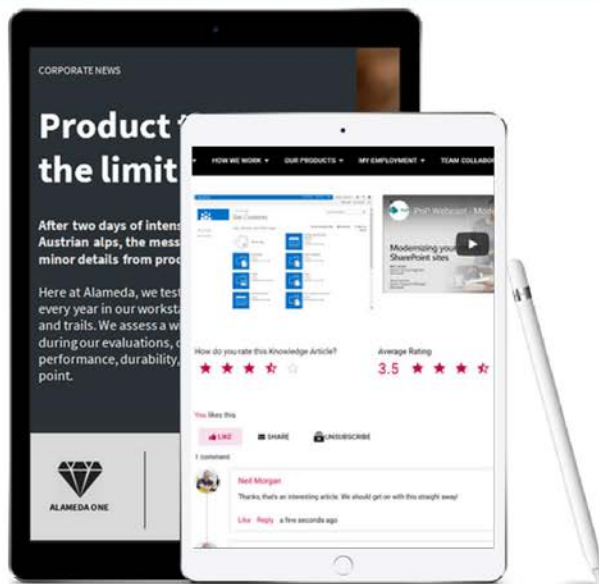
# New Intranet Improves Knowledge Management.

Initially, INTEC's internal communication and project documentation was handled using Microsoft Teams, e-mail, and simple server-based file storage. Soon the company realized it needed to establish a more capable digital workplace with enhanced support for key processes and activities. During a pre-study phase, they identified requirements for internal communication, process and document management, project management and internal knowledge sharing.

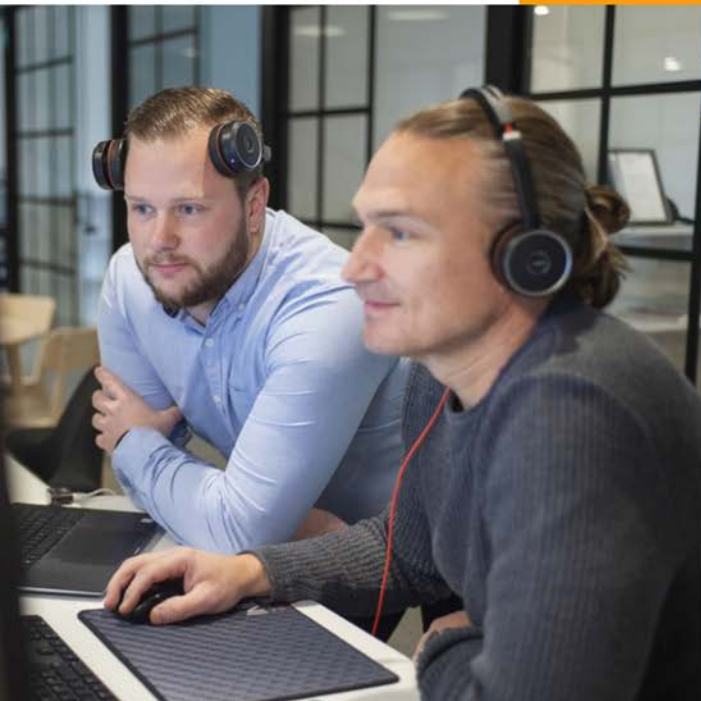
After scanning the market and evaluating possible solutions, INTEC chose Microsoft 365 and Teams integrated Omnia and launched a customized intranet in November 2021. Besides traditional intranet features like news, events and organizational information, Omnia also supports visualization of business processes, document management, structured team collaboration, and knowledge-sharing communities.

**"With Omnia, we have created a complete solution that not only unifies the company and strengthens our internal communication but also gives us better utilization of knowledge and enhanced quality in and monitoring of our project processes."**

~Filip Eriksson, Intranet Manager and Group Leader at INTEC.



# Solution Supports ISO Requirments.




Besides the improved knowledge-sharing facilities of the digital workplace, INTEC also appreciates that Omnia supports enhanced process and document management and, in the long run, its ISO ambitions.

- With Omnia, we got a good deal of bundled turn-key functionality, which would save us time. The platform also fits our way of working with its high mobile accessibility and powerful tools that make it easy to create, keep track of and update content.
- In addition, Omnia has built-in process tools enabling us to create a robust Quality Management System that meets all ISO requirements in a reliable and efficient manner, Filip emphasizes.

**"Omnia's bundled turn-key functionality, saves us time. The platform fits our way of working with its high mobile accessibility and powerful tools that make it easy to create, keep track of and update content. In addition, built-in process tools help us create a robust Quality Management System that meets all ISO requirements in a reliable and efficient manner."**

~Filip Eriksson, Intranet Manager and Group Leader at INTEC.

A photograph of three people standing in a modern office environment. On the left, a man with glasses and a grey beard wears a blue long-sleeved shirt and a high-visibility yellow safety vest with 'INTEC' printed on it. In the center, a woman with short brown hair wears a red long-sleeved shirt and a similar high-visibility yellow safety vest with 'INTEC' on it. On the right, a man with grey hair and glasses wears a dark blue zip-up jacket and light blue jeans, with his arms crossed. They are standing behind a long, dark grey counter. The background shows a bright, open-plan office with large windows, modern lighting fixtures, and indoor plants.

"Our Omnia intranet ensures that everyone has smooth access to relevant information and that our processes, projects, and documents are created and managed in a uniform and correct manner. Now, it's a lot easier to find and allocate internal competence to various projects, and employees can share and further develop their know-how within relevant areas."

-Filip Eriksson, Intranet Manager and Group Leader at INTEC.

# A Stronger Internal Culture.

Based on learning and knowledge-sharing concepts in Omnia, INTEC has strengthened an internal culture where employees are motivated and encouraged to share their knowledge and help colleagues solve daily work challenges.

- End-users can create, publish, share, and comment on knowledge articles, documents, and training videos. Omnia is an autonomous knowledge and education platform. Even though we create a lot of content and training material, our employees also want to share knowledge and best practices.
- The Omnia intranet has been very successful in helping INTEC colleagues efficiently build a joint knowledge base.
- Omnia's smart search filters, subscription and notification features make it easy to stay up-to-date and distribute new knowledge. Since launch, INTEC has gained momentum, and employees invest time developing their skills.



# Key Success Factors for INTEC Intranet.

01

## Realizing the wisdom of the crowd.

Besides traditional intranet features like news, events and organizational information, the solution also supports:

- visualization of business processes
- document management
- structured team collaboration
- knowledge sharing communities

02

## Access to knowledge drives productivity.

Since the launch of the Omnia powered intranet, INTEC has improved internal knowledge sharing structures and processes.

This new way of working is driving company-wide productivity.

03

## Integrated platform is key tool for growth.

The Microsoft 365 integrated, Omnia powered intranet supports key INTEC business processes.

The company aims to grow in the upcoming years and sees Omnia as a valuable tool for realizing its vision.





# omnia

## Empower your employees with the #1 Microsoft 365 integrated Intranet Platform.

Omnia is helping companies everywhere and across industries improve internal collaboration, productivity and employee engagement.

Visit our website to learn more about Omnia product and features, access a wide range of knowledge resources and schedule a product demo.



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A top-ranked intranet product Omnia is once again top-ranked in the comprehensive 2022 buyers' guide to intranet products for SharePoint and Microsoft 365 from ClearBox Consulting. Omnia got excellent reviews for functionality, concepts, pricing, user community and product support in the most comprehensive report on the market.

Find out more in this blog post: **Omnia is once again top-ranked in comprehensive report**

