

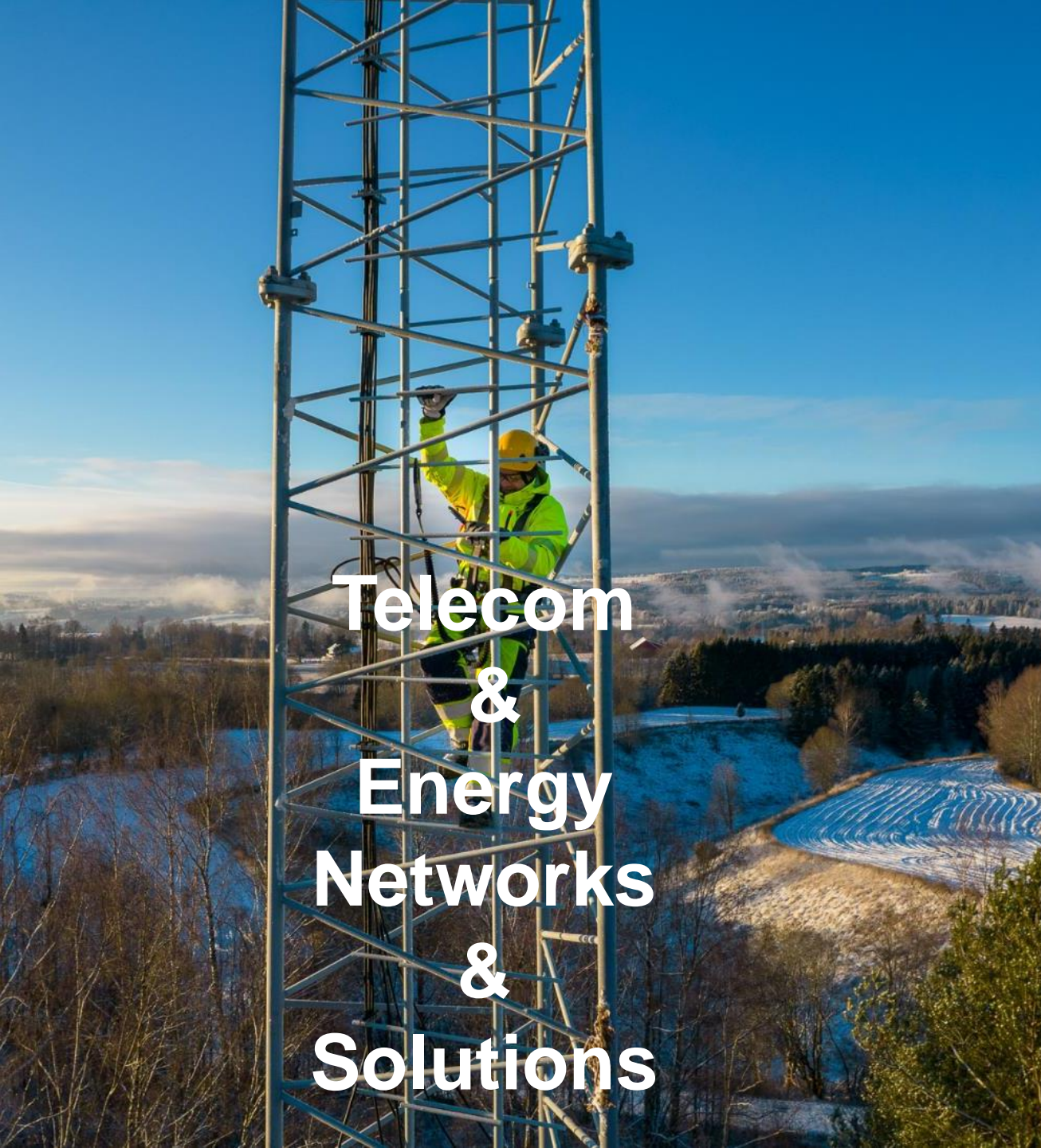
The background is a stylized illustration of a smart city and sustainable energy. It features a city skyline with buildings, a radio tower with signal waves, a wind turbine, solar panels, and a charging station with cars and trucks. A person in a yellow ELTEL uniform and blue helmet is pointing towards the scene. The overall color palette is light blue, green, and orange.

Omnia User Group Conference

Malmö, Nov 14-15, 2023

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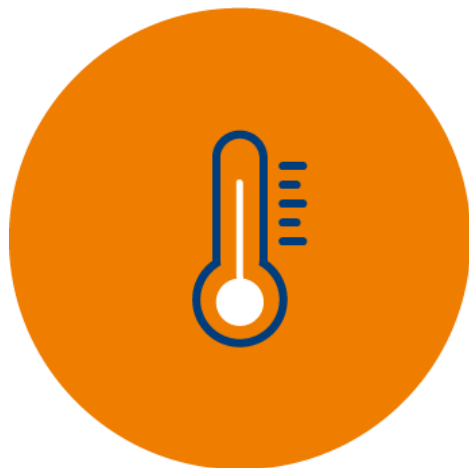
Eltel Academy - Empower employees in attaining new and vital skills



For a more sustainable, connected world

- We are a leading service provider for critical infrastructure that enables high-performing communication networks and renewable energy
- We design, plan, build and secure the operations of networks for a more sustainable and connected world today and for future generations

Mega trends and external factors



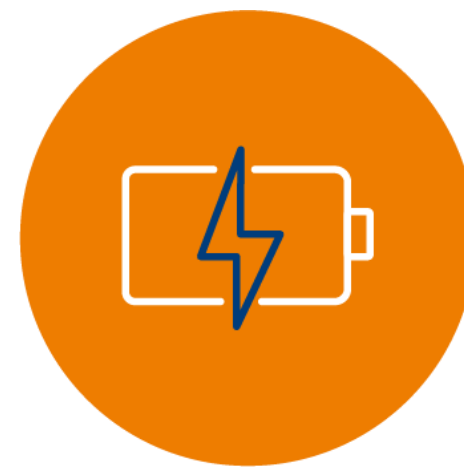
Climate change



Hybrid working



Digitalisation



Electrification

Eltel Group

5 053

NUMBER OF EMPLOYEES

823,6

NET SALES, MILLION EURO

Norway

Sweden

Denmark

Finland

Poland

Lithuania

Germany

Eltel Norway

850

NUMBER OF EMPLOYEES

1,8

NET SALES, BILLION NOK

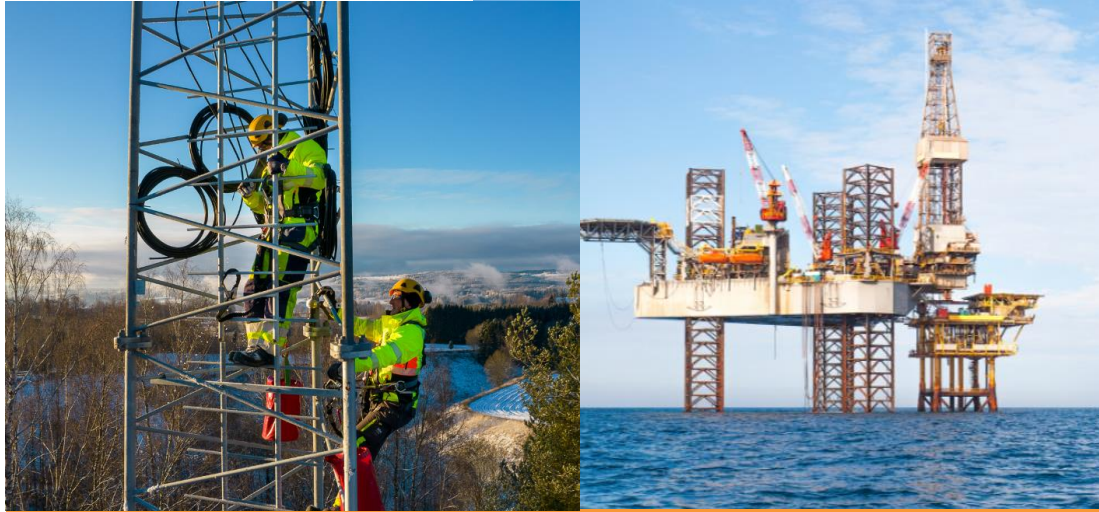


Our locations

- Mosjøen
- Moss
- Nordfjordeid
- Odda
- Oslo
- Sandefjord
- Skien
- Stavanger
- Stord
- Tromsø
- Trondheim
- Ålesund
- Arendal
- Bergen
- Bodø
- Brønnøysund
- Bø
- Førde
- Haugesund
- Kaupanger
- Kristiansand
- Lyngdal
- Mandal
- Mo i Rana
- Molde



Our core business



Mobile & Offshore

Market leader in build and maintenance of mobile networks and microwave.

Services

- 2/4G & 5G build and maintenance
- Offshore/Onshore Microwave
- Indoor mobile coverage
- WiFi
- Civil works
- Support & Service



Fixed

Market leader in fiber production and deliveries to end customers.

Services

- Fiber – B2B & B2C
- Backhaul
- Core network
- Copper
- Coax
- Support & Service



Renewable energy

Strong position in telecom infra and EV charger market

Services

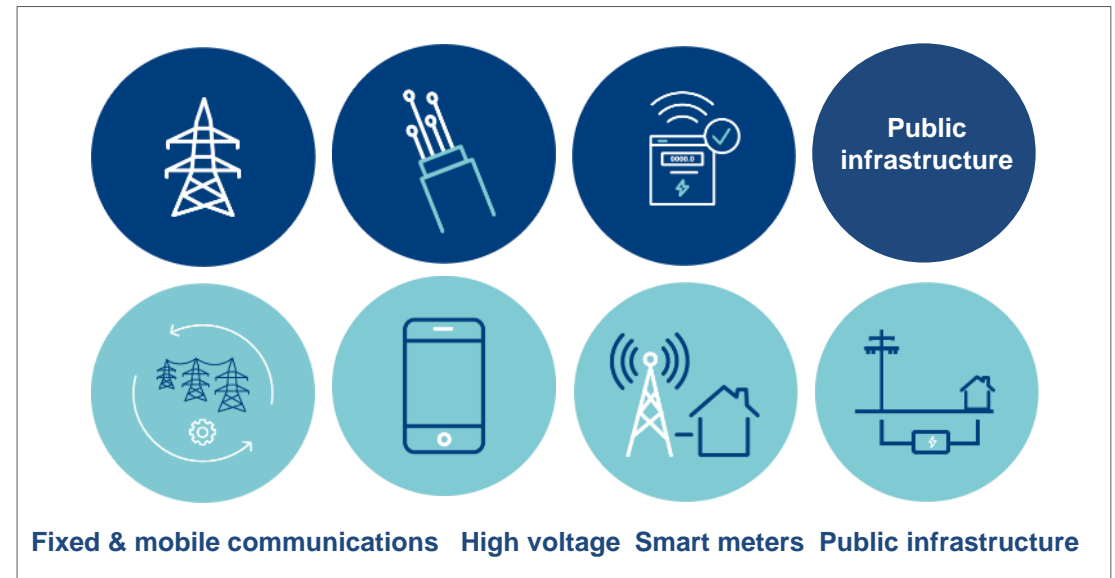
- Energy solutions for telecom installations
- Emergency power
- Cooling solutions
- E-mobility
- Solar panels
- Support & Service

Traditional and new market areas



5G Offshore Solar e-Mobility Wind Energy storage Indoor DAS

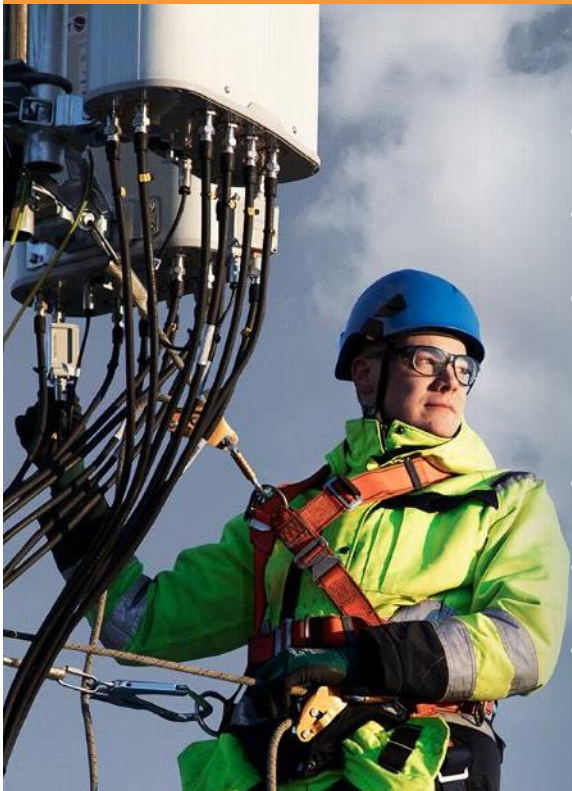
New services are built on our traditional services



Fixed & mobile communications High voltage Smart meters Public infrastructure

Our customers

Communication networks



- Telecom operators
- Net owners
- Authorities and governmental organizations
- Municipalities
- Companies
- Housing associations and real estate operators

Renewable energy



- Municipalities
- Companies
- CPOs (Charge Point Operators)
- Equipment suppliers
- Car dealers

Pixabay



HSEQ and Sustainability

HSE

- Eltel has a zero-accident vision implying that no injuries shall occur to persons or environment.
- All Eltel-employees have documented HSEQ-training.

Eltel has established a Safety Organization with a Head of HSEQ and app 40 safety representatives.

Quality Control Systems

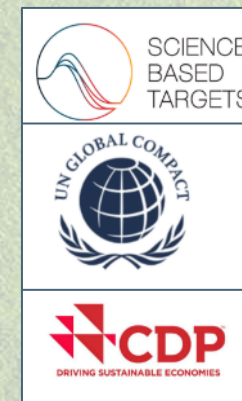
- Eltel Networks shall deliver our services according to agreed upon time and to the right price. We shall be our customer's preferred collaborator.

All Eltel employees shall have a safe workplace and a healthy work environment.

Eltel commits to continuously improving and preventing environmental pollution

Sustainability

- SBTi – Science Based Targets initiative
- UN Global Compact
- CDP – Carbon Disclosure Project



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Eltel Academy - Empower employees in attaining new and vital skills

Presenting Eltel Academy

What accomplishments can we point to, and
what insights have we gained





The challenge

The problem

The vision

The making

How to succeed

What have we discovered

Naming guidelines

From push to pull

Fostering Ownership & Engagement

Questions

The challenge

How to go from a 'push' to 'pull' learning model and empowering each individual to take ownership of their learning journey



The problem

We had little control
over the training
material | what we had
and what was needed



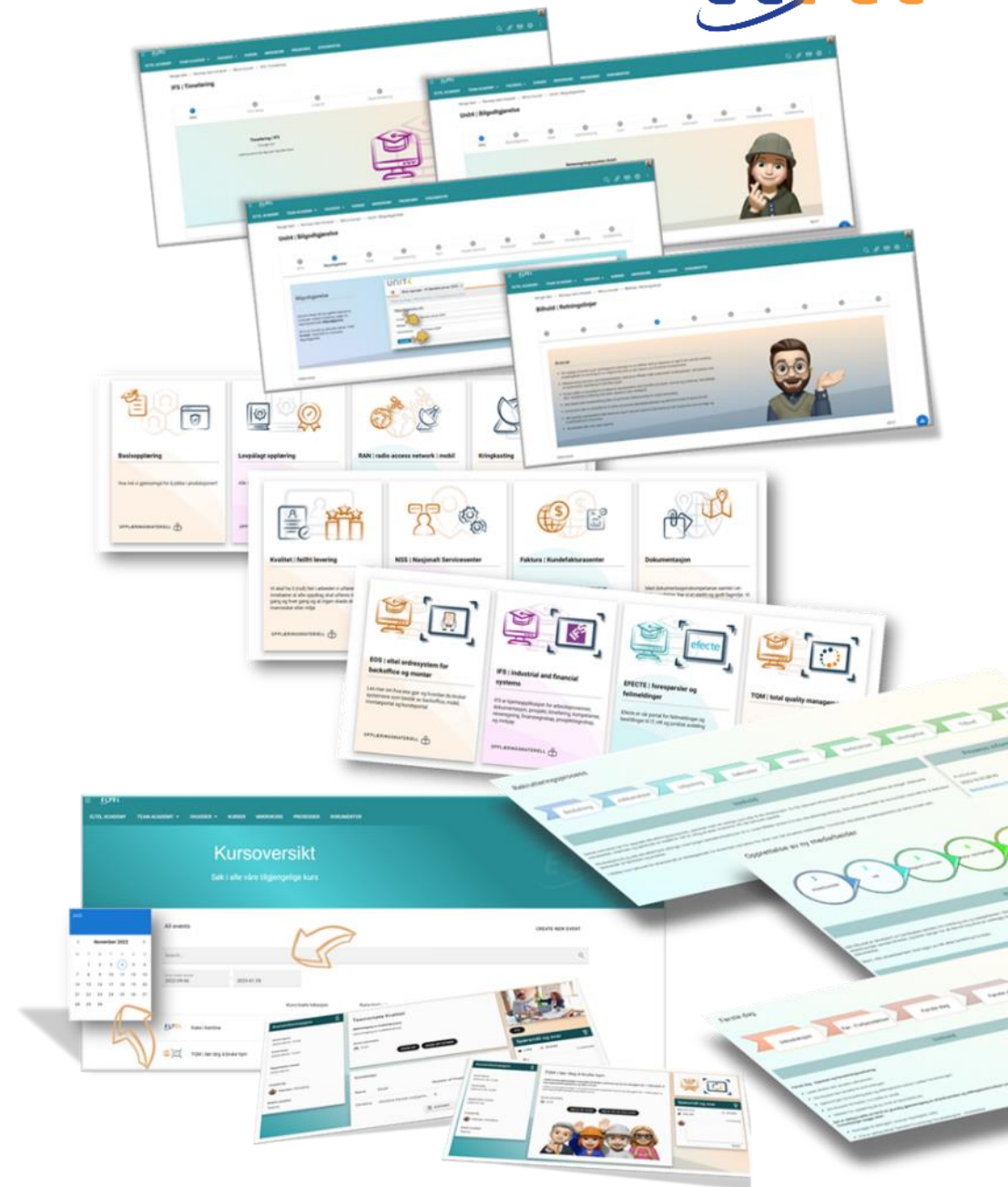
The vision

Our own customized competence platform that provides quick and effective answers to questions about our operations, systems, and tools, ensuring that we are always ready to address challenges and opportunities



The making

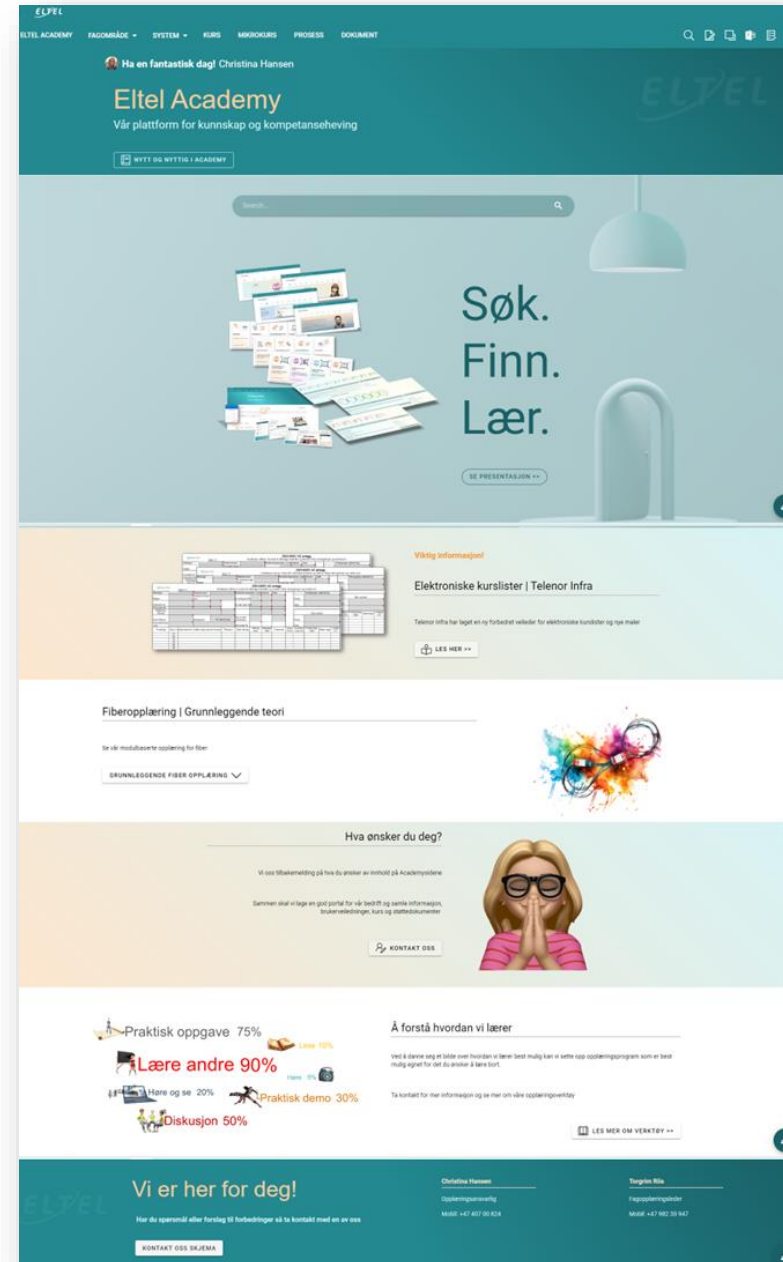
- Centralizing all of our training materials in one unified location.
- Crafting a user-friendly navigation structure.
- Ensuring a crystal-clear overview of our pages.
- Establishing seamless links to systems, external resources, and other document centers.



Colour palette

We wanted to make an Academy, where familiarity meets a fresh look!

Just like the intranet, but with distinct colors that instantly shout 'Academy.'



Mega menu

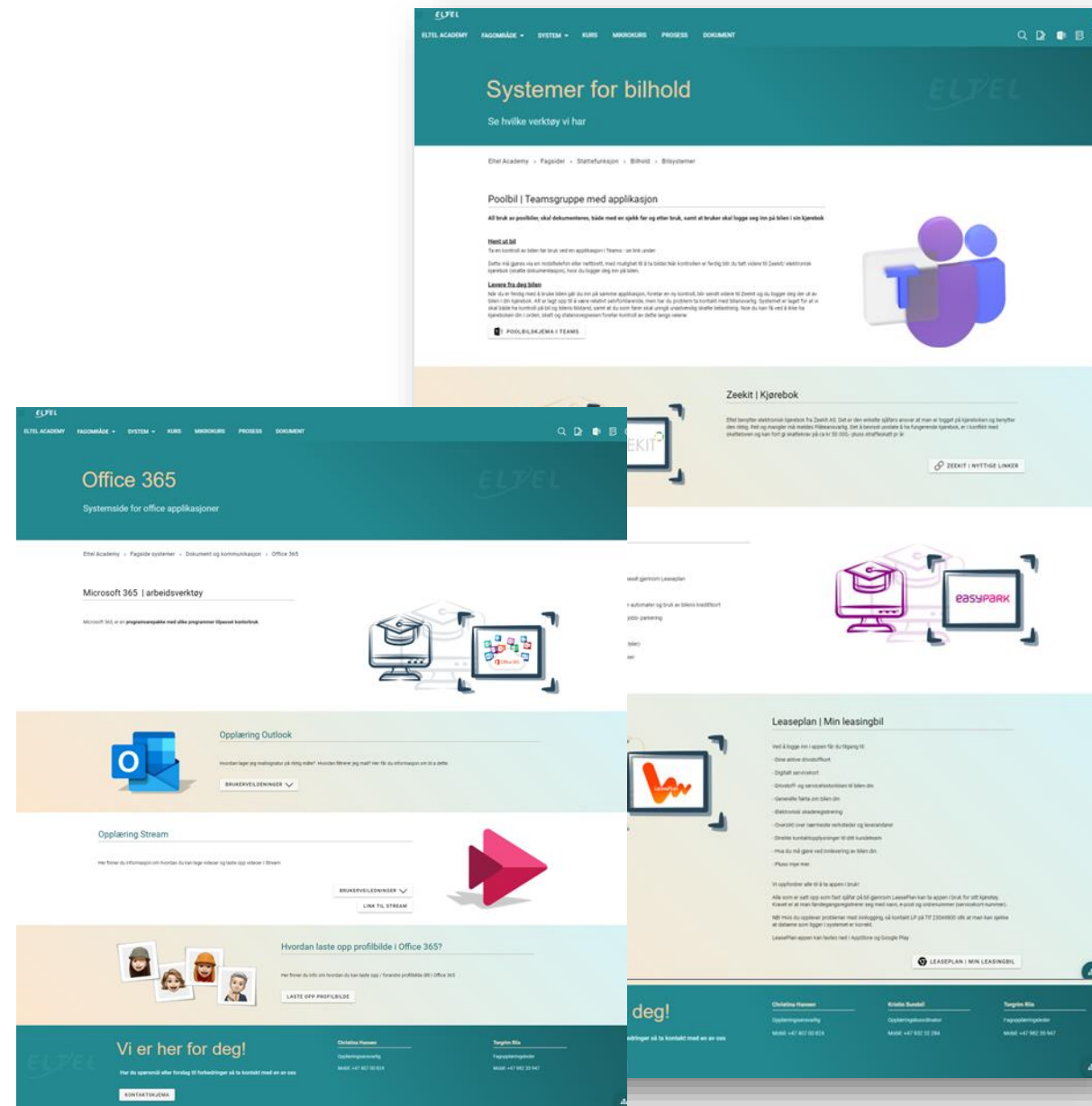
We divide the mega-menu into categories to make it easy to navigate

To enhance navigation simplicity, we categorize our mega-menu, making it effortless to find what you're looking for



Linking togetherness

- Academy as Central Hub
- Comprehensive Knowledge Access
- Intranet's Role as an Information Channel
- Enhanced Clarity and Efficiency



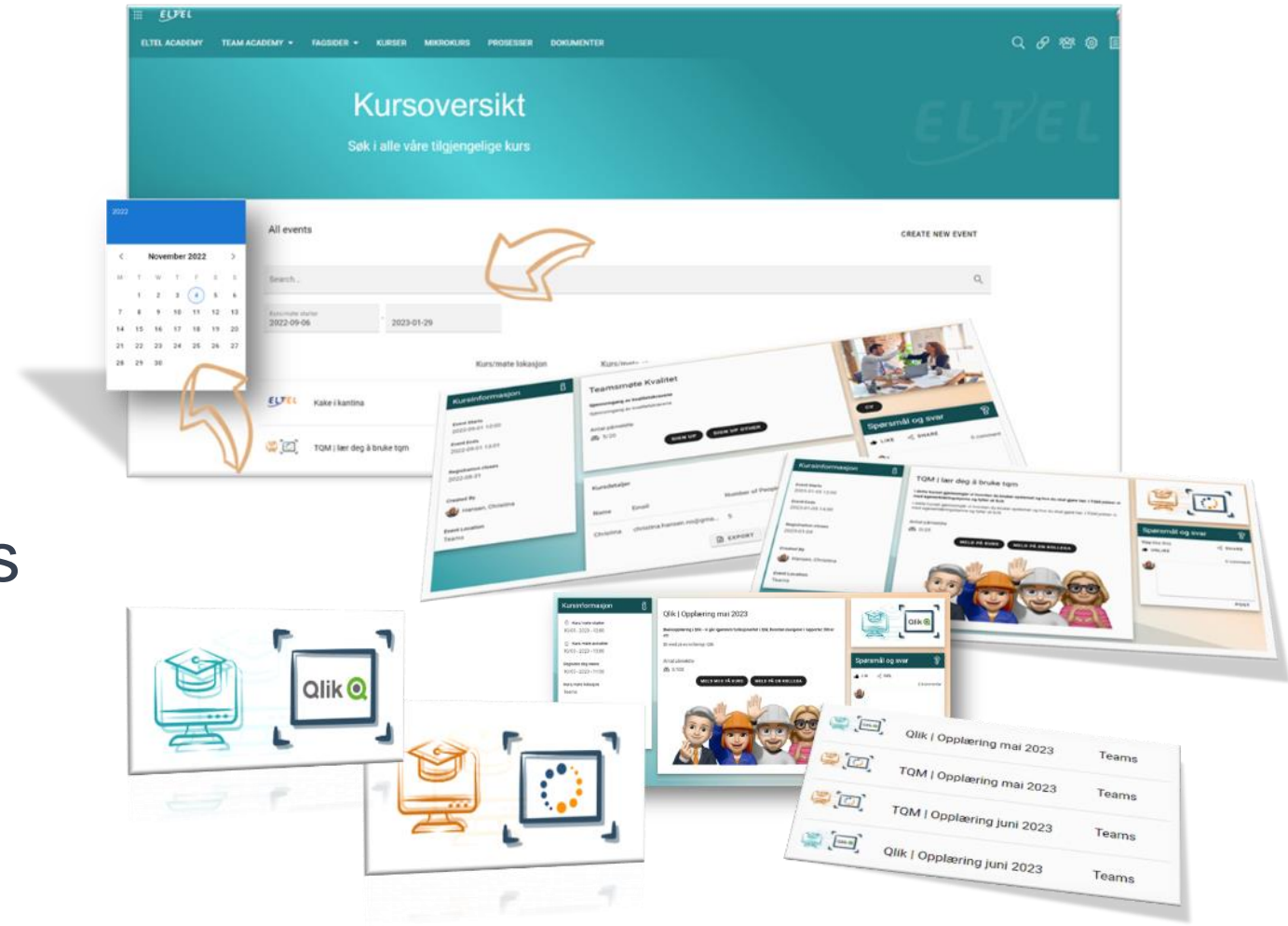
Giving overview

A consolidated page for all systems provides a comprehensive overview of the complete picture of the systems we have and their respective uses



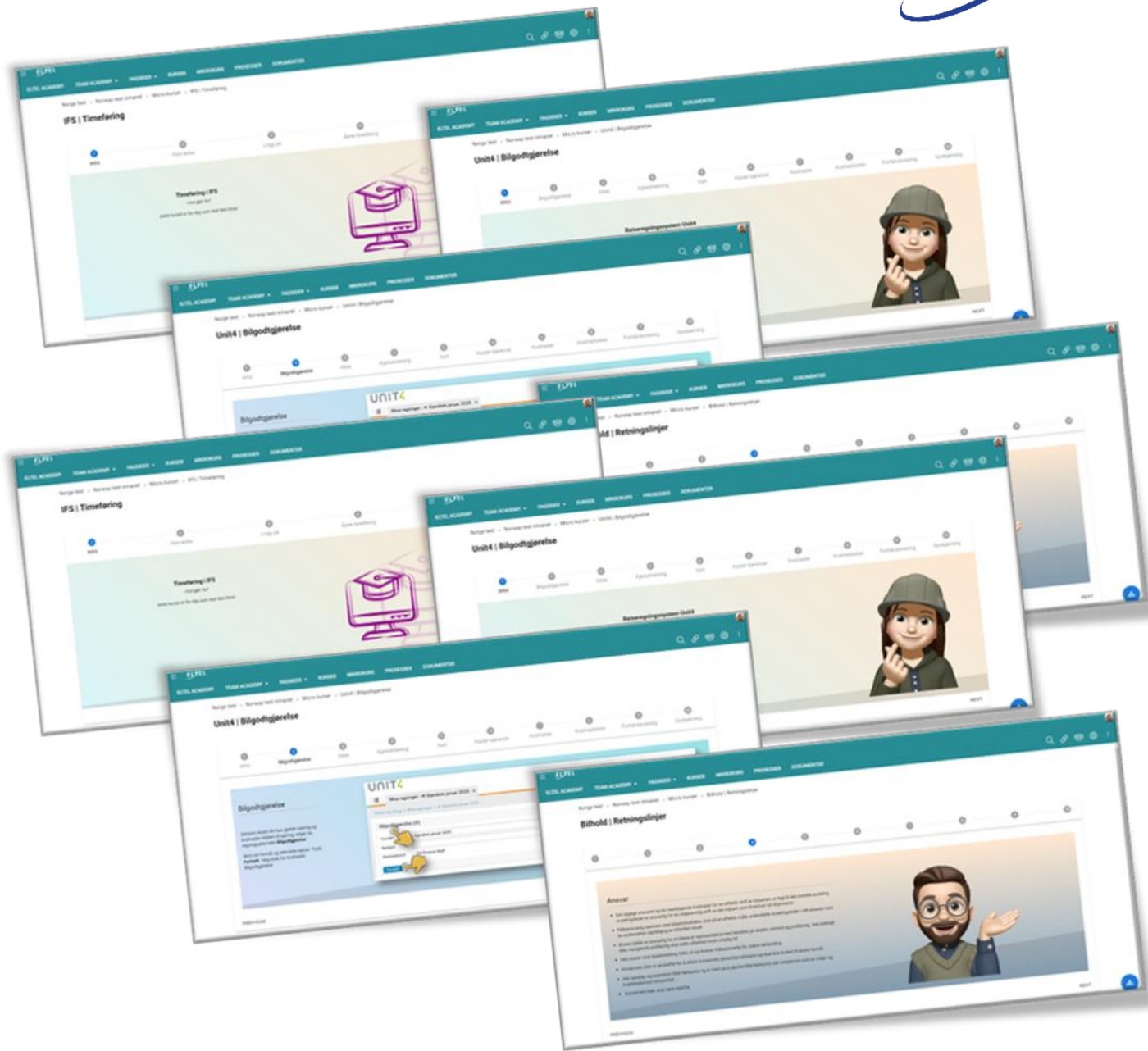
Live courses

We showcase live courses and provide follow-up in the course list in the academy. We notify when new courses have been added as news on the intranet and send an email to the group that may find this of interest



Micro course

We use the steps function for our micro-courses and user guides.
Search options for micro-courses and icons for recognition.



Process

The process function is used to display some of our processes.

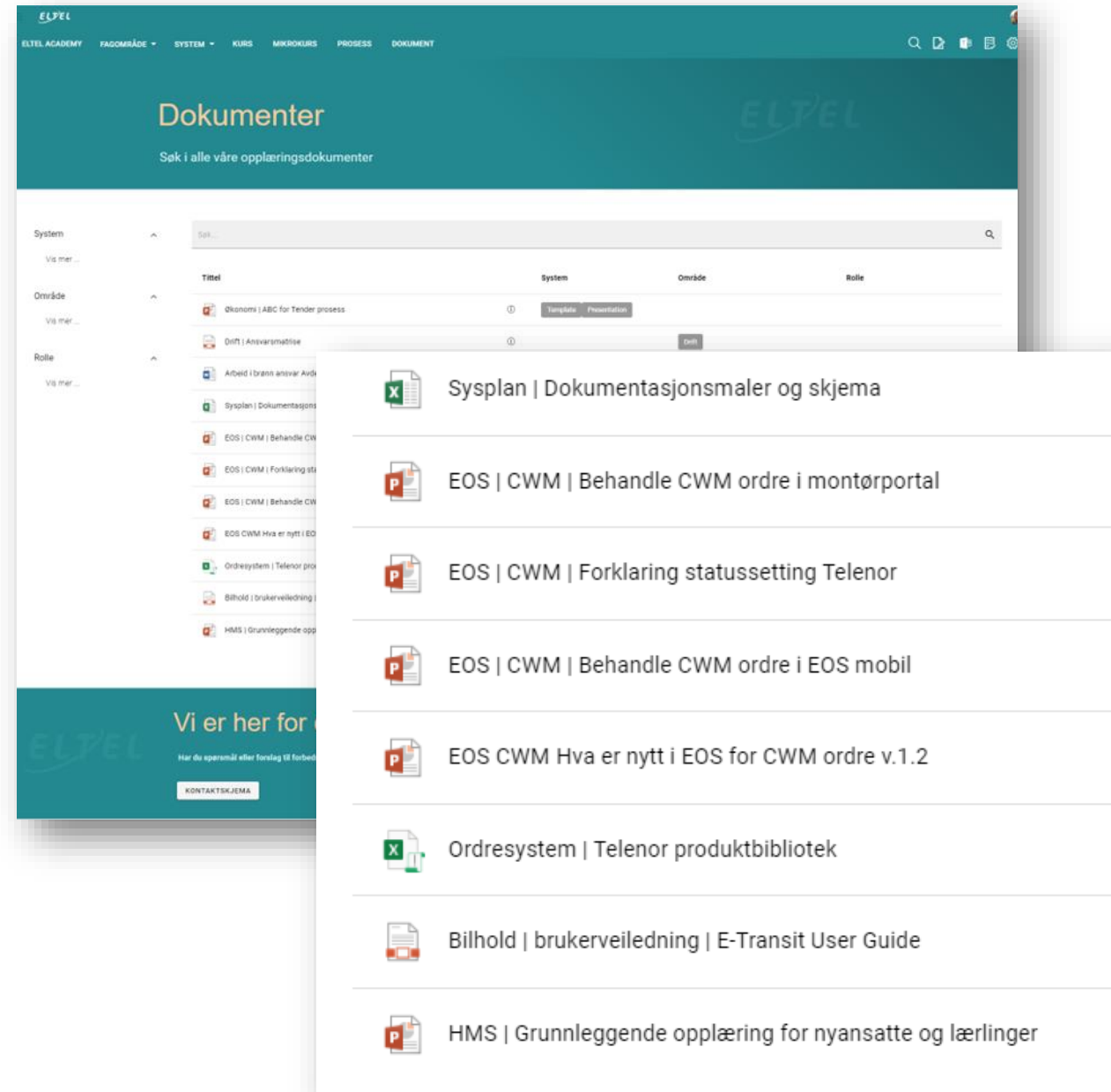
These have linked documents and other information on each step in the process.



Document center

In the Academy document center, there are only documents related to training. The documents are tagged and can be sorted by area, role, and system.

The search function provides results only for content related to training



News

We use a tutorial as a news display in the headers, providing you with a quick overview of the latest updates so that you don't have to browse through all the pages but can quickly assess if there's anything new that might be of interest to you

The screenshot shows a news display interface for Eltel Academy. At the top, there is a teal header with a profile picture of Hei Christina Hansen and the text "Hei Christina Hansen". Below this, the title "Eltel Academy" is displayed in large orange letters, followed by the subtitle "Vår plattform for kunnskap og kompetanseheving". A button with a document icon and the text "NYTT OG NYTTIG I ACADEMY" is located at the bottom of the teal header.

Below the teal header, there is a white card with a colorful illustration of a cityscape with a sun, a rainbow, and a radio tower. The text "Academy" is written in orange, and "flere sider. mer innhold." is written in black below it.

Below the illustration, there is a white card with a back arrow on the left and a forward arrow on the right. The text "Hva er nytt i Academy?" is displayed in black. Below this, the text "Vi gir deg rask oppdatering av nyheter!" is displayed in black. A horizontal line is below this text. Below the line, the text "Bla igjennom å få oversikt over de siste nyhetene i Academy" is displayed in a smaller font.

At the bottom of the white card, there is a row of seven dots, with the first dot being larger and filled. In the bottom right corner of the white card, there is a teal button with the text "LUKK" in white.

Contact form


In the footer on each page, we have included a 'Contact Us' form to make it easy to get in touch for questions and input regarding content on the academy.

Vi er her for deg!

Har du spørsmål eller forslag til forbedringer så ta kontakt med en av oss

KONTAKT OSS SKJEMA

Kontakt oss



Kontakt oss

Ønsker du vår hjelp eller har du en god idé til oss?

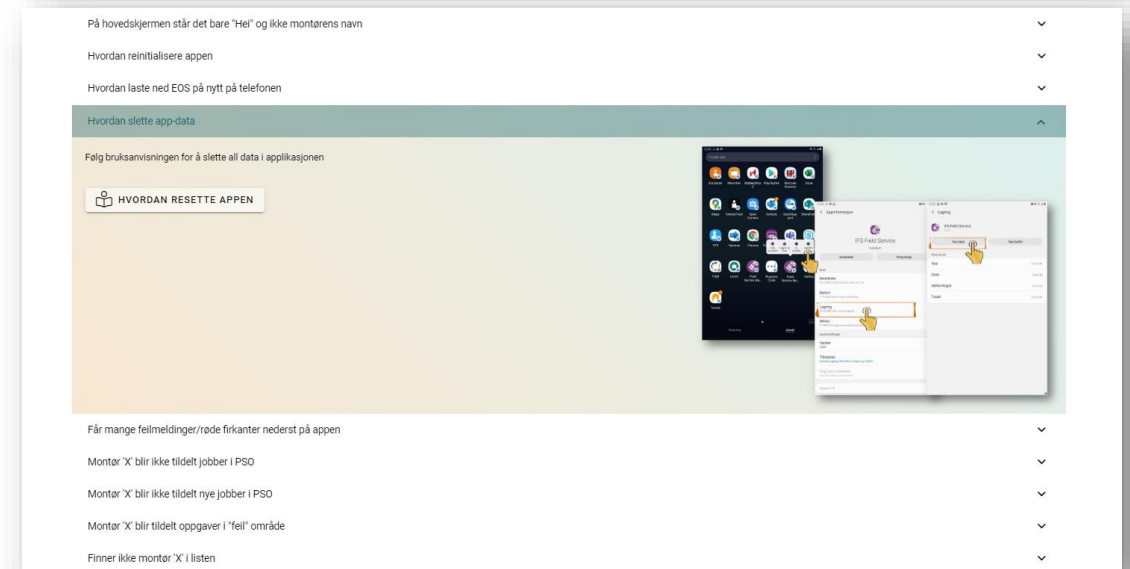
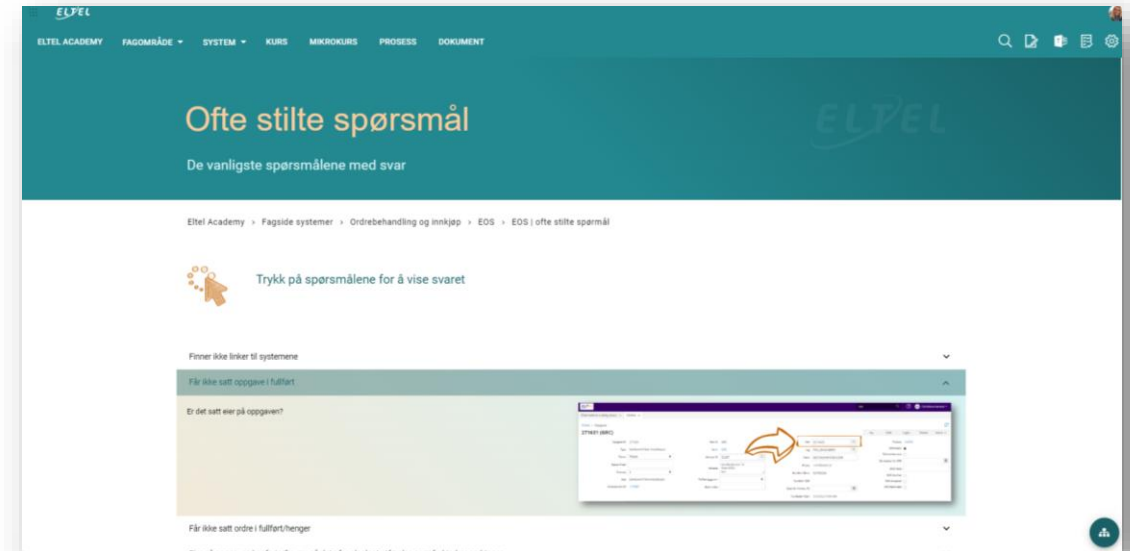
Skriv inn og trykk send inn

Vi tar kontakt med deg - om dette haster så kan du ringe oss!

SEND INN

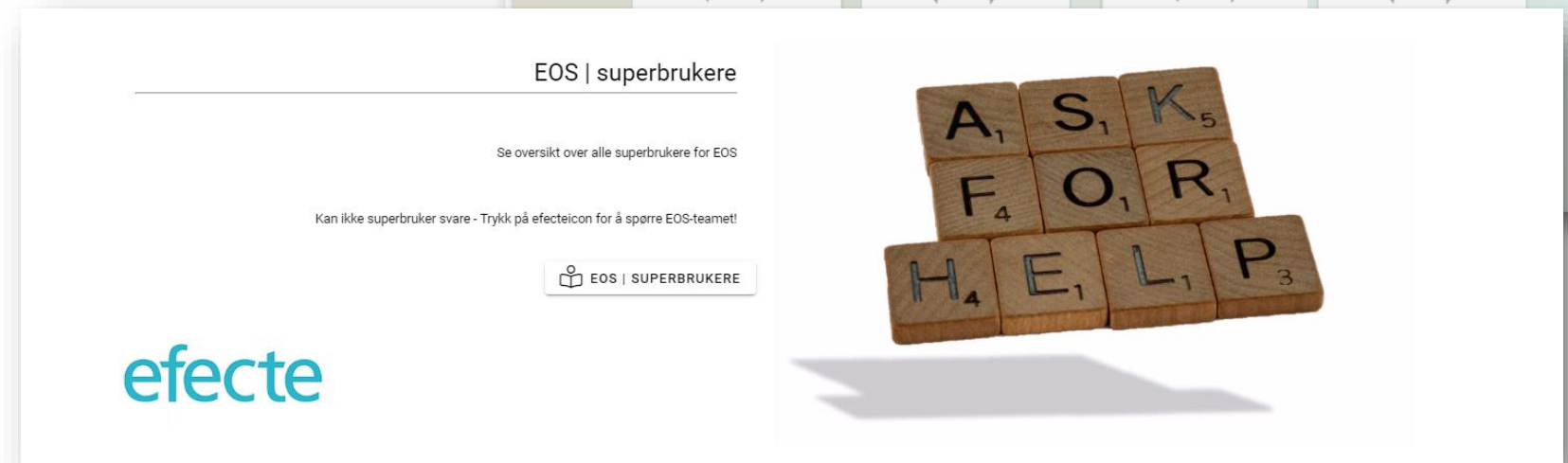
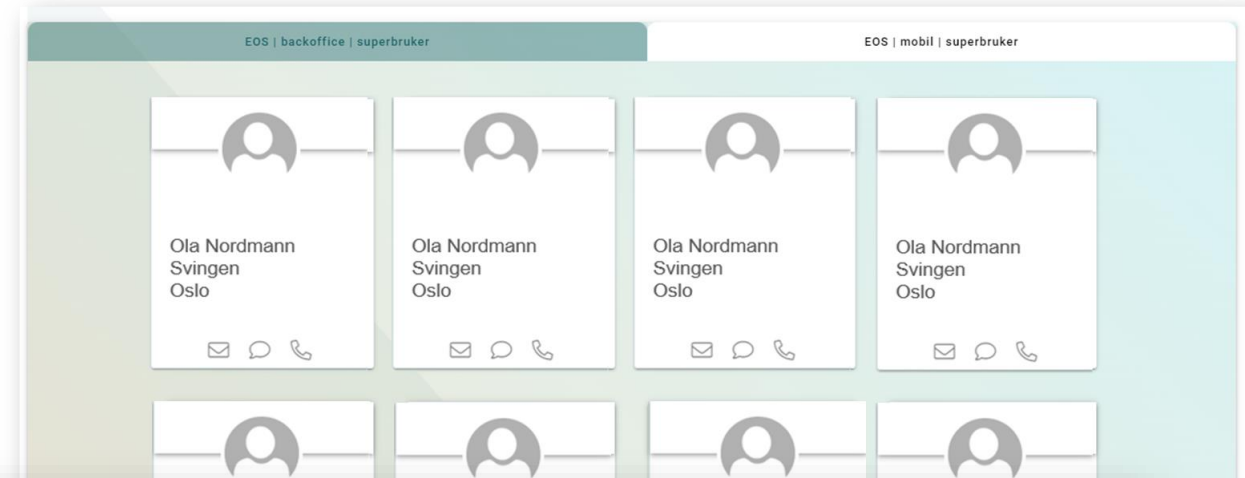
FAQ pages

We use vertical steps for frequently asked questions. It's the same for all areas and pages, providing a sense of familiarity for the user



Superusers

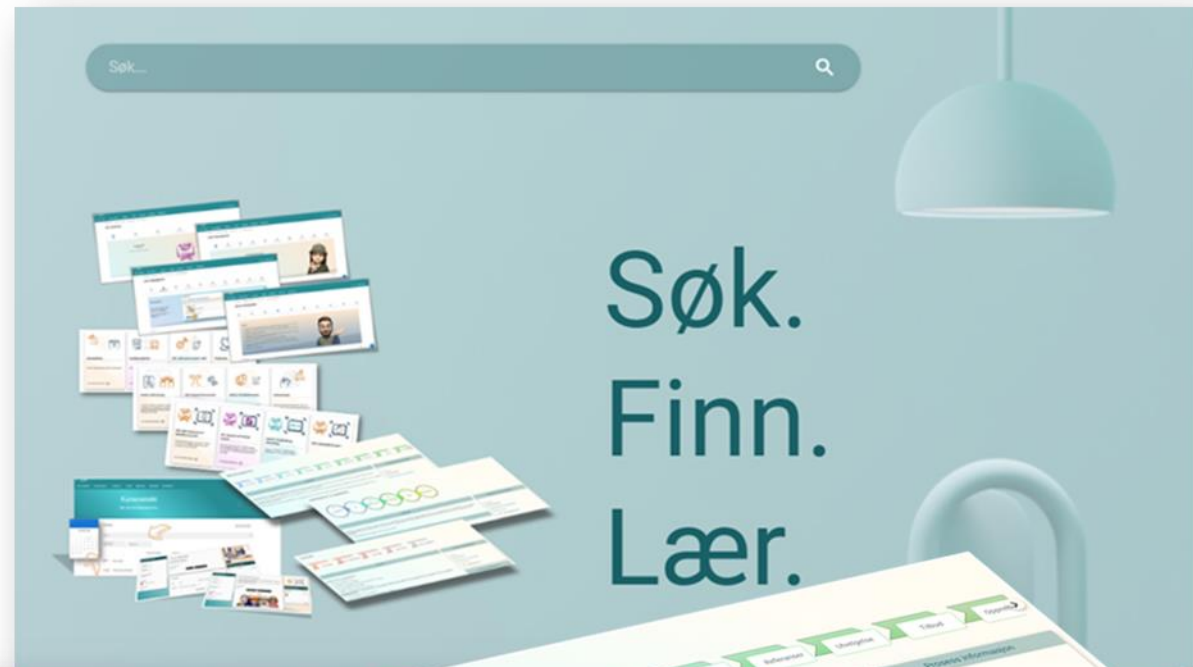
We use the same design for all pages for superusers and contacts



How to succeed

Ownership for the Academy solution and all of the content

Aim to foster a culture where all employees feel ownership and see themselves as contributors to Academy

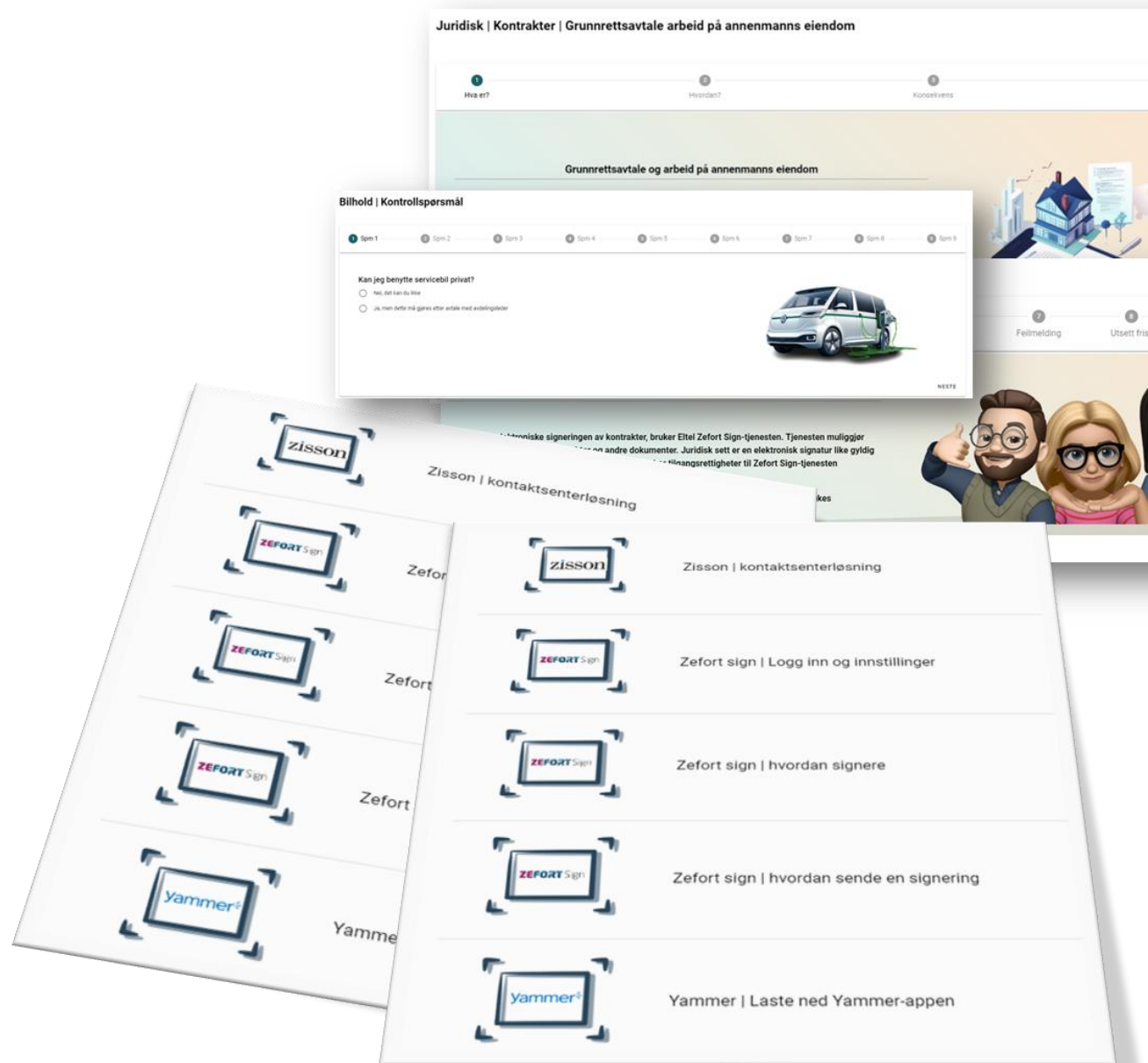


Naming guidelines

By combining the main category, chapter, and an informative training title, making the search easier and more efficient

Legal | contracts | how to sign

Legal | superusers



What have we discovered

Employee engagement is on the rise

Discovery of valuable training

Simple access and its user-friendly, intranet-like structure



From push to pull

Live courses are published and communicated for a six-month period.

Those who wish to participate must take active steps if they want to sign up.

We transfer the responsibility for active involvement

The image displays a collage of overlapping screenshots from the Eitel Academy course interface. The screenshots show course information, registration details, and a social media-style interface for the course.

Kursinformasjon

Kurs/møte starter
2023-02-09 12:00

Kurs/møte avslutter
2023-02-09 13:00

Registrer deg innen
2023-02-08

Opprettet av
Hansen, Christina

Introduksjon til Academy

Vi går igjennom hva og hvordan du finner frem i Academy sidene
Meld deg eller en kollega på kurs for å lære å bruke Academy sidene

Antal påmeldte
1/100

MELD PÅ KURS **MELD PÅ EN KOLLEGA**

Eitel academy

Spørsmål og svar

Du liker denne **DEL**

SLUTTE Å LIK

0 kommentar

POST

Fostering Ownership & Engagement

Our most significant challenge is conveying our objective: to transform every employee from a mere recipient into an active, engaged participant

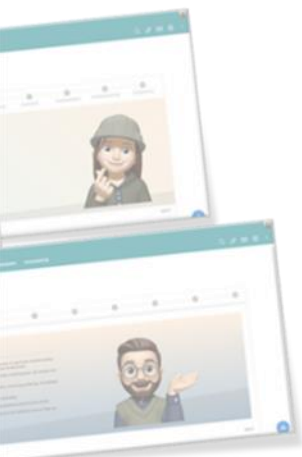




Academy on Omnia platform

Made by us | for us

Crafted and tailored by and for Eltel employees



Contact information

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